

## GILA Student Q & A

1. What if my teachers aren't calling me?

If you haven't heard from one of your teachers by the end of the day on Friday, April 2<sup>nd</sup>, please text Mr. Riddle at 907-656-7193 or email him. You can also email Mr. Huntington.

2. If there is one parent/guardian in my village who can print and scan student assignments, can GILA just send all the students' work to that parent?

A parent has offered to do this for GILA students in her village. If this parent reaches out to those students and lets the student (and their parent/guardian know), then each student can contact his or her teachers and request that their work be emailed to that one address. Each student is responsible for receiving and returning his/her work.

3. What if we haven't gotten any work from our teachers?

It is very likely that it just hasn't yet arrived. If you are very worried, please call or email Angie to confirm that we had the correct address on file. We tried our best to confirm this before the first mailing.

4. I'm having trouble getting into my school email because I don't have Wi-Fi for my laptop. What should I do?

If you know of someone **who can't open or send emails**, please Snap, FB, Tweet, and/or Instagram them with a message letting them know to contact our Tech Support as soon as possible. Please call our IDEA office in Anchorage. The techs there are working to support you for your technical needs. 907-562-4332

They are swamped with calls right now so you may have to leave a message. If you do, please make sure to leave your student's name, or your name if you are the student, a good contact number, and a description of the problem. They will get back to you as soon as they can.

You can also call one of your teachers and let them know of your technical difficulties. Your teacher will then contact a tech who will reach out to you as soon as possible.

Yet another option is to, from a working computer, email [webhelpdesk@galenanet.com](mailto:webhelpdesk@galenanet.com)

Again, if you do so, please make sure to include your student's name, or your name if you are the student, a good contact number, and a description of the problem. They will get back to you as soon as they can.

5. Will seniors still get their Dr. Seuss books for graduation?

We are trying to order them right now. If we can order them, seniors will get them. 😊

6. What will graduation look like? Will there be a graduation ceremony?

We are still in the process of working on this. Stay tuned for another email explaining everything about graduation.

7. Will my student have to re-apply for GILA next year?

Unless your student withdrew from GILA, he or she will not have to re-apply. Just as we do every year, however, there will be some admission paperwork which will have to be completed prior to his/her return.

8. I think maybe my work packet was sent to the wrong address. What should I do?  
Please call or email Angie to re-confirm your mailing address.
9. My student left some things in the dorms. What should I do?  
Please call the front desk at Ptarmigan Hall: 907-656-2112
10. I don't have internet. What do I do?  
Please refer to answer #4.
11. I called GCI in Kotze but didn't hear back. What should I do?  
Please call GCI.
12. I brought my student home when the pandemic hit Alaska. I said I was bringing my student home because I was concerned they would shut down flights and he/she would be stuck in Galena. Is there any way I can get reimbursed for the cost of his flight home?  
Please text me and include your name and your student's name. We will work with this on a case by case basis.
13. Will GILA provide my student with meals?  
GILA will not be providing meals. Please contact your home school. It is very likely that your home school can provide you with school meals (per federal requirements.) This is not a guarantee.
14. What if our post office closes?  
If you believe that your post office will be closed for more than 2 or 3 days, please text or email me ASAP.
15. Sometimes the mail takes weeks to be delivered. What do I do about that?  
Let's see how it goes. If your student's return envelope is postmarked approximately 2 weeks after it arrived, don't worry about the delay. If you haven't received your student's work packet by the end of the day on Tuesday, April 7<sup>th</sup>, please text or email me.
16. If I have my credits, can I graduate early?  
If you believe you have enough credits to graduate, please contact school counselor, Mr. Brent Lecky, at the number provided on the other attachment.
17. I need to join my family on subsistence hunts? Can I turn in some work late?  
Yes. Please send me an email with the approximate times and dates you will be gone. Please contact me via email and we will discuss this on a case by case basis.
18. Next school year are we going to be able to go home for Christmas?  
ABSOLUTELY!
19. Are we going to have repeat our current grade next year?  
ABSOLUTELY NOT!
20. How do I turn in work?

Please refer to previous emails and discuss this with your teachers via phone call or email.

21. Did you send GILA students' work priority?

No, we did not.

22. How are we going to be graded?

You will be receiving more information on this. Please know this though, you and your grades will be fine as long as you communicate with your teachers often, and complete your work. Some students may also have to complete assignments which were missing before school closed. Your teacher may decide to have you work on the same assignment, or they may change the assignment due to our current situation. When do I need to worry? Students need to worry if they don't check their email at least every 2 days (unless there is a technical problem—remember, call Tech Support), they don't regularly work with their teacher, and they don't turn in any work. Otherwise—don't worry. 😊

23. Will GCI give us free internet?

Please call GCI.